

RELATÓRIO QUANTITATIVO OUVIDORIA IVB

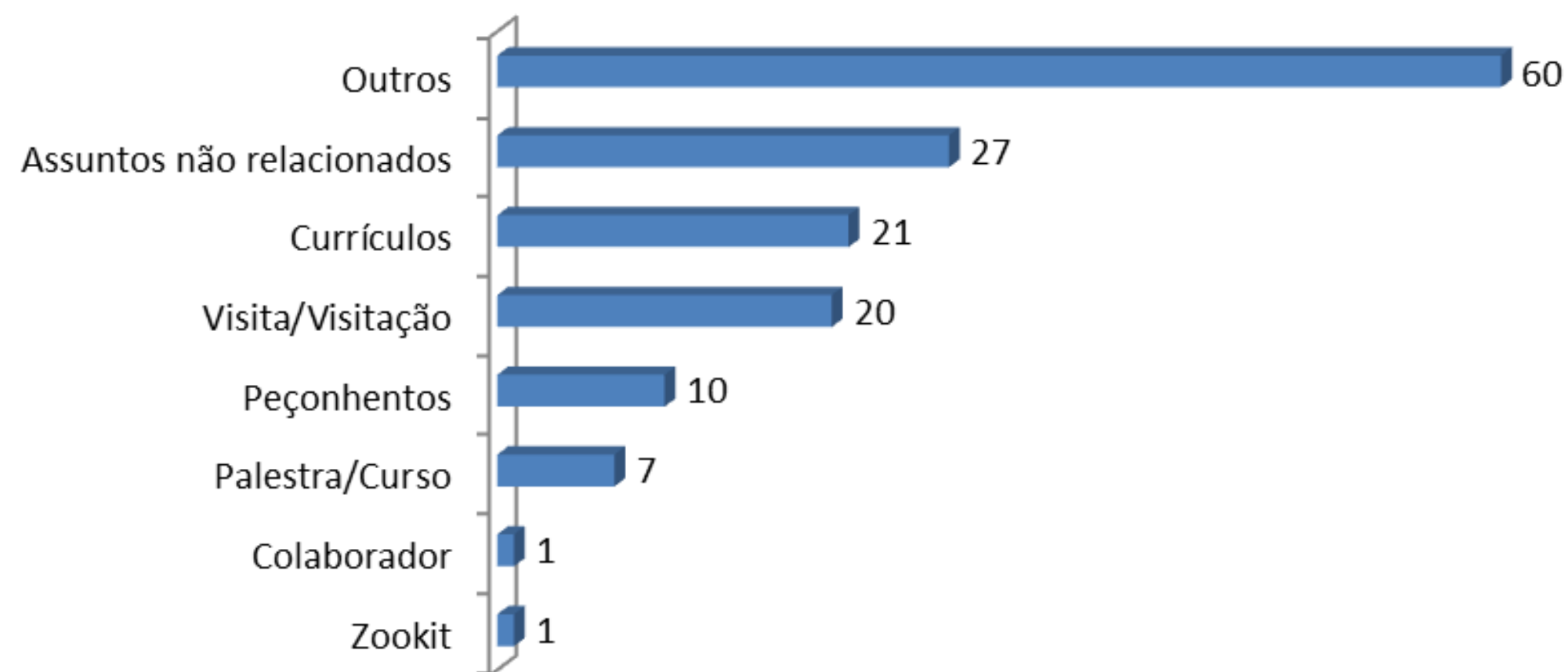
3.º Trimestre – 2025

10/2025



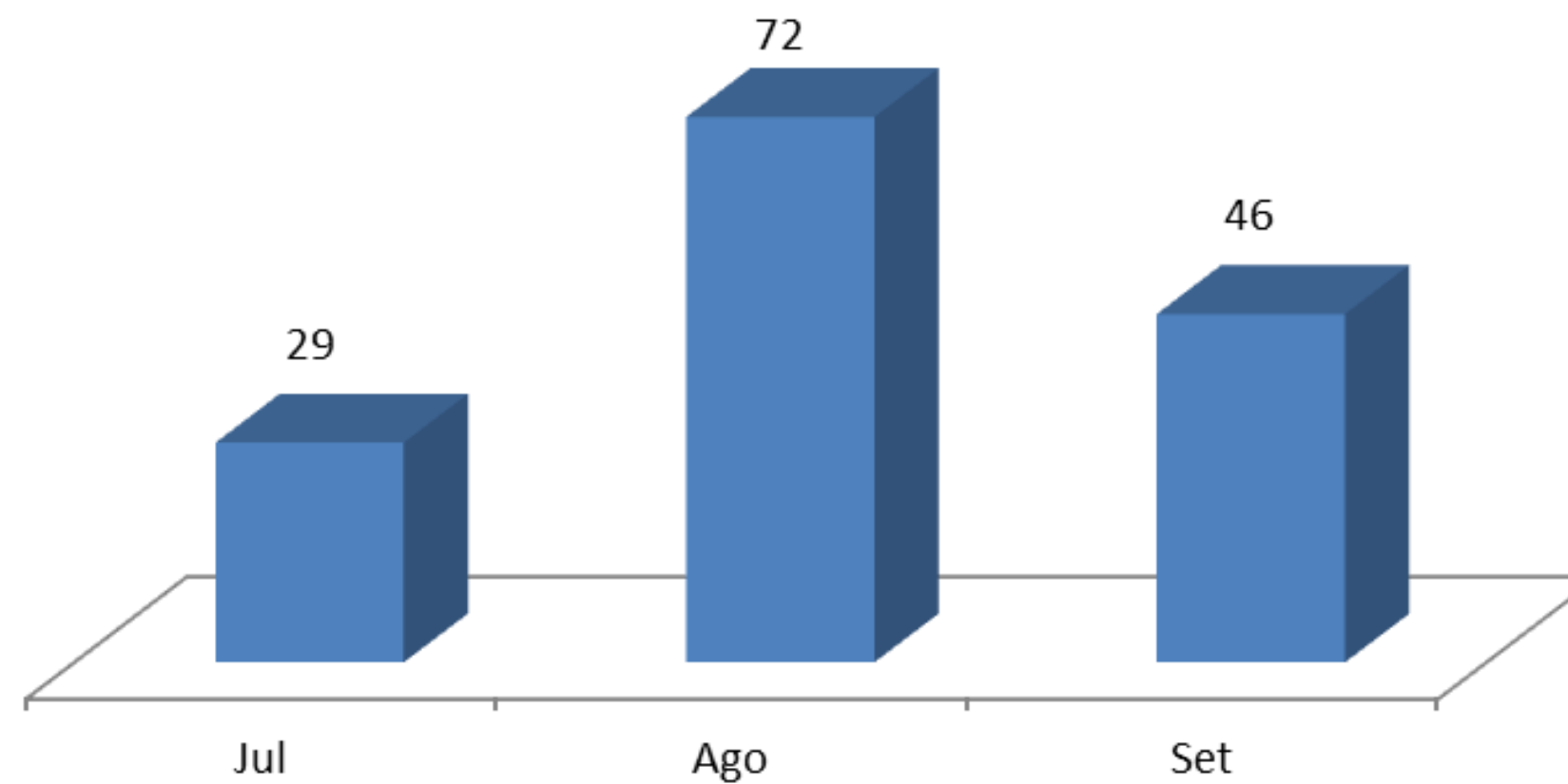
PANORAMA GERAL DE ATENDIMENTO - JUL A SET - 2025

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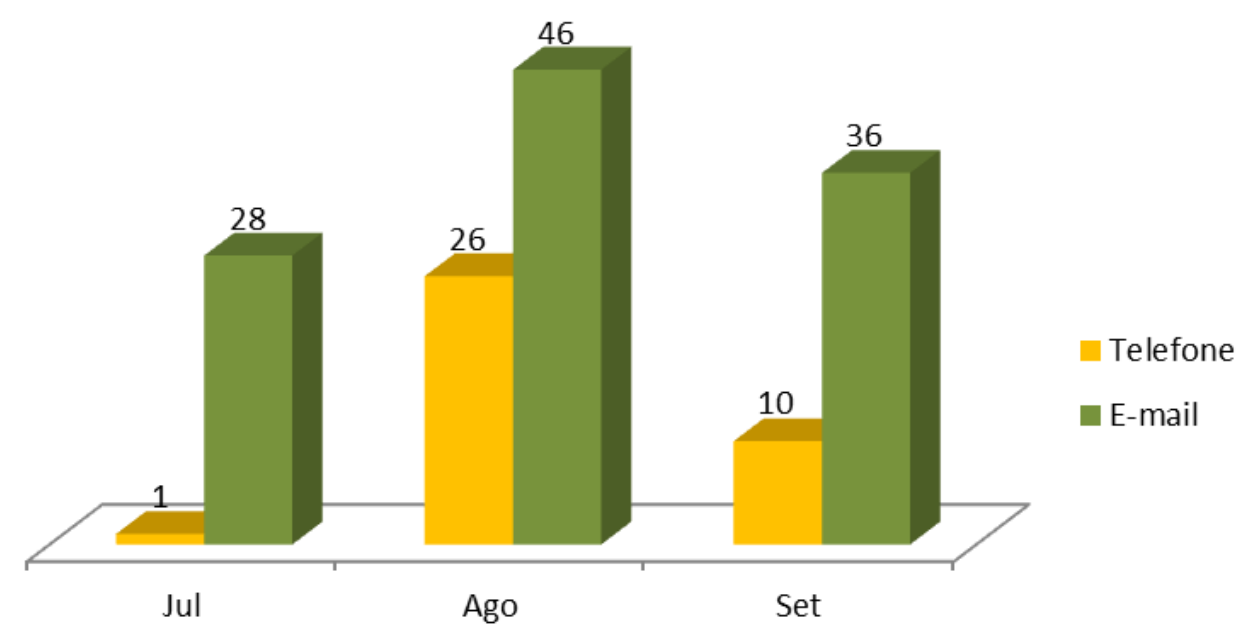


ATENDIMENTO GERAL IVB - JUL A SET - 2025

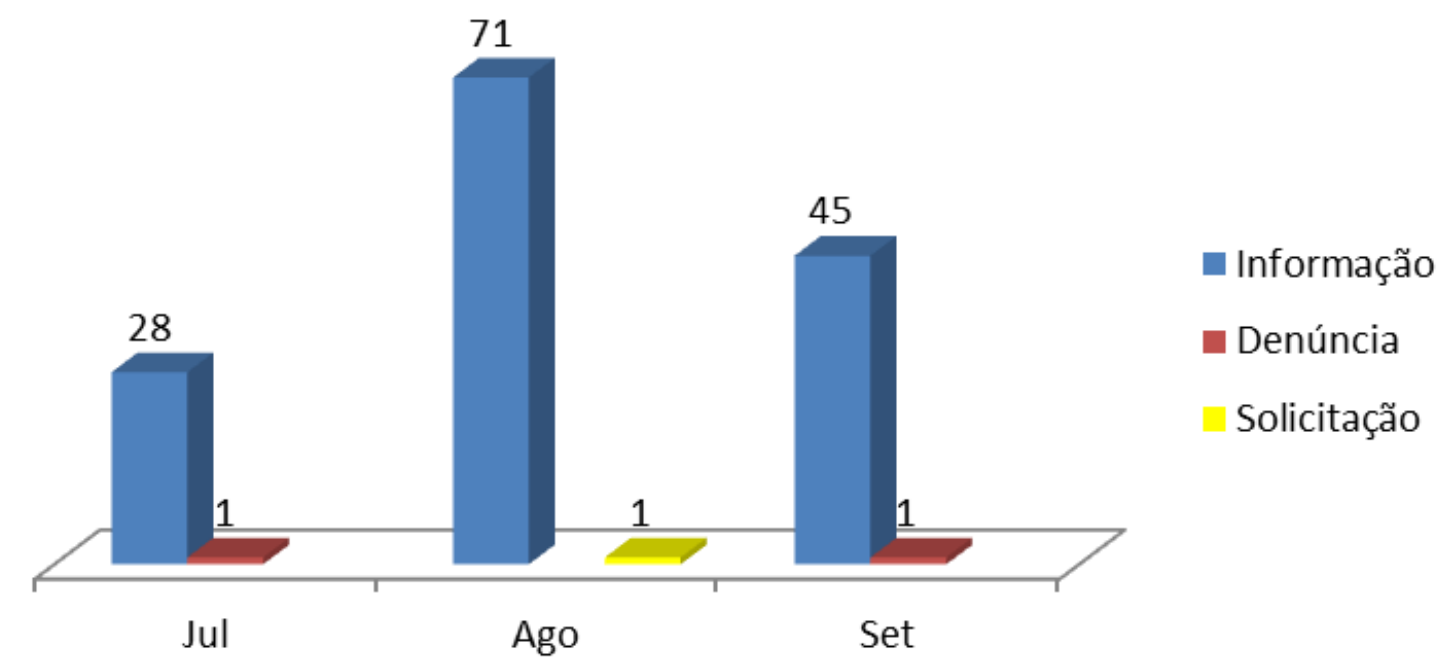
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FORMA DE ATENDIMENTO - JUL A SET - 2025

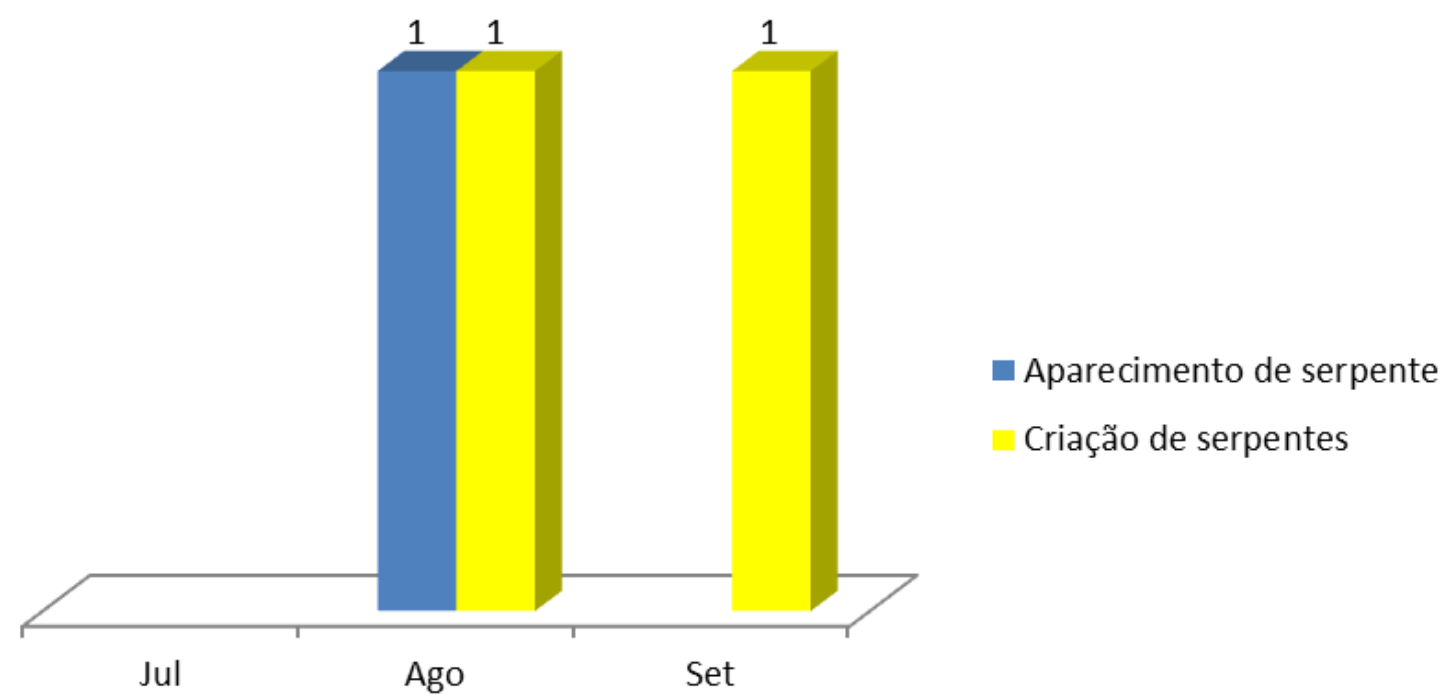


NATUREZA DO ATENDIMENTO - JUL A SET - 2025



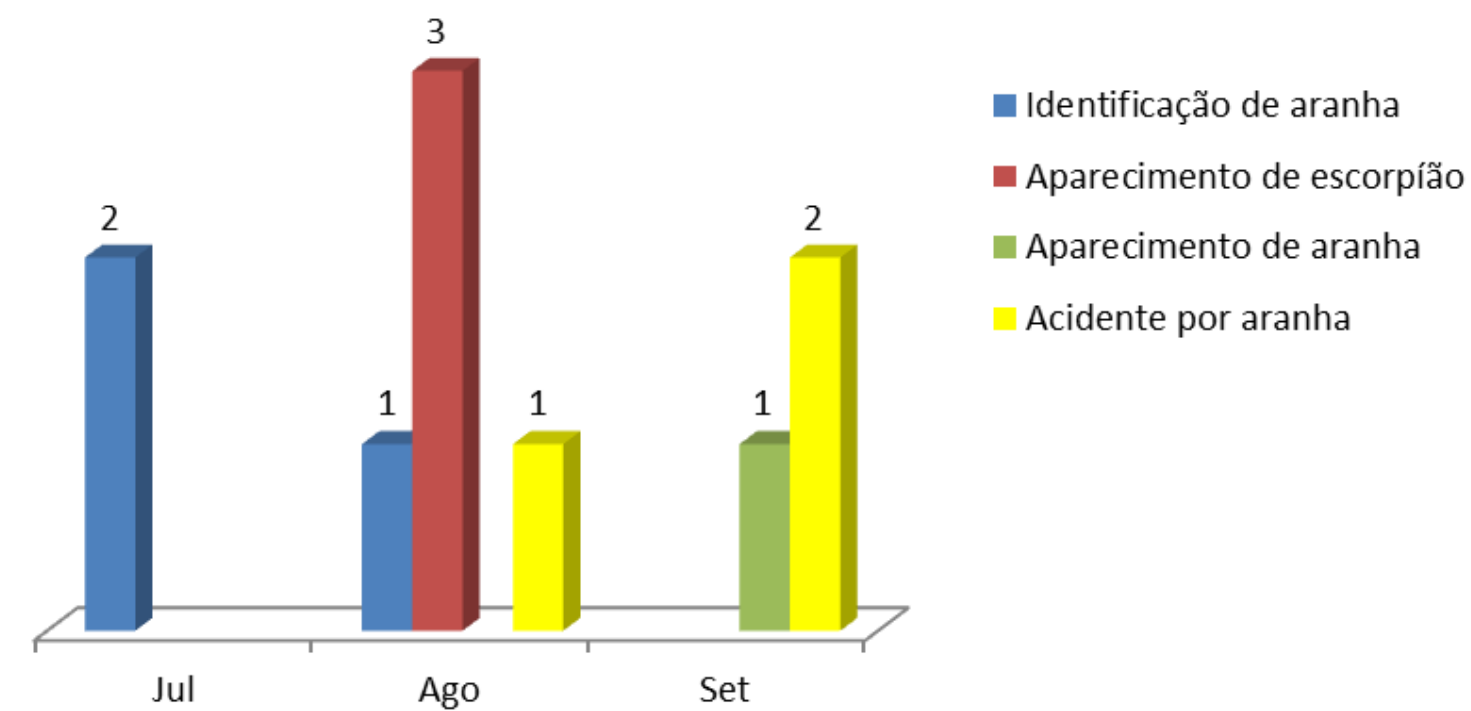
HERPETOLOGIA - JUL A SET - 2025

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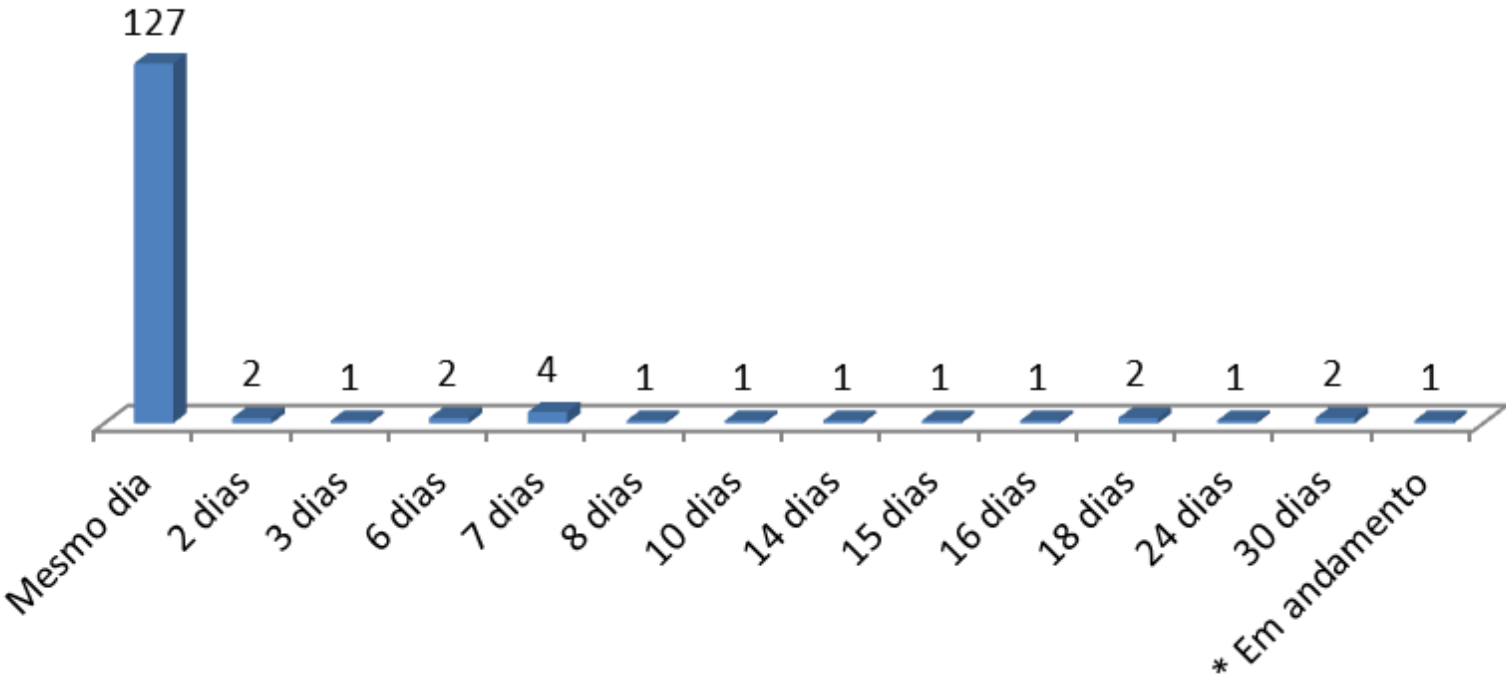


ARTRÓPODOS - JUL A SET - 2025

Total = 10

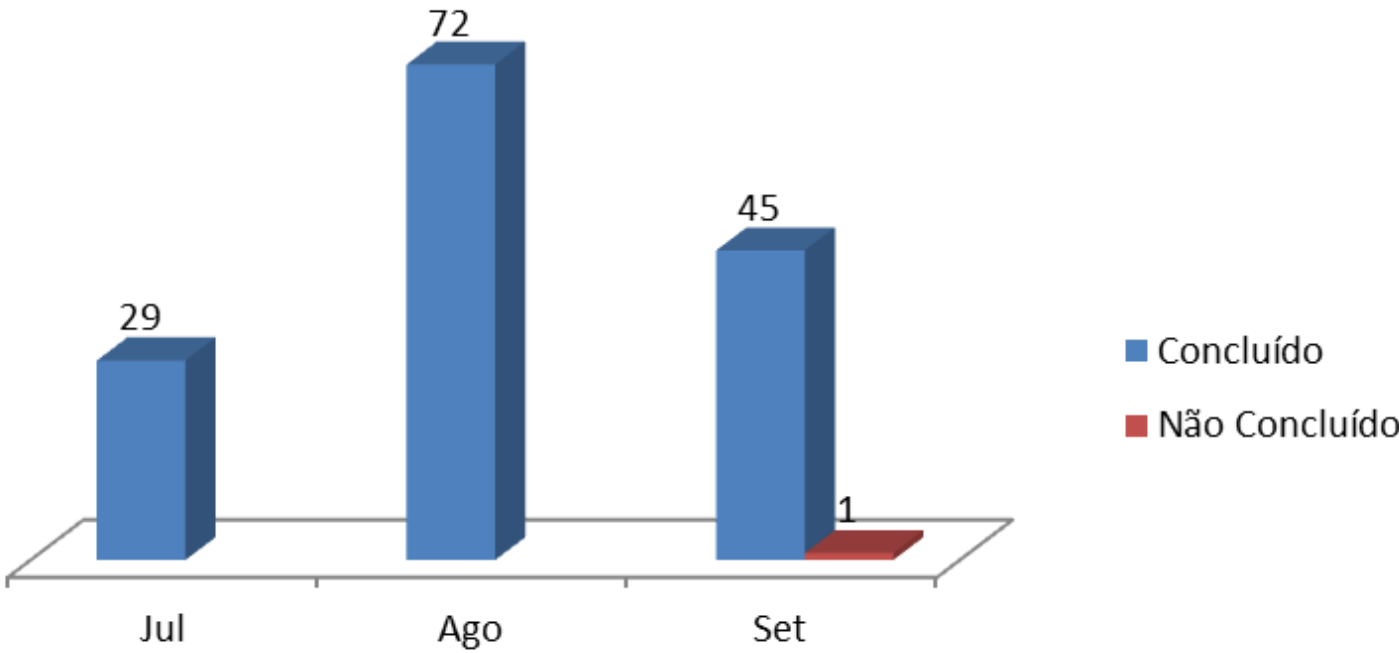


TEMPO DE RESPOSTA - JUL A SET - 2025



INDICADOR DE RESOLUBILIDADE - JUL A SET - 2025

* Apenas uma demanda em andamento.





Rua Maestro José Botelho, 64 – Vital Brazil – Niterói – RJ
www.rj.gov.br/vitalbrazil
vitalbrazil@vitalbrazil.rj.gov.br