The standard warranty terms are customer-replaceable unit (CRU) and onsite (for field-replaceable units FRUs only) with standard call center support during normal business hours and 9x5 Next Business Day Parts Delivered.

Lenovo's additional support services provide a sophisticated, unified support structure for your data center, with an experience consistently ranked number one in customer satisfaction worldwide. Available offerings include:

## Premier Support

Premier Support provides a Lenovo-owned customer experience and delivers direct access to technicians skilled in hardware, software, and advanced troubleshooting, in addition to the following:

- Direct technician-to-technician access through a dedicated phone line
- o 24x7x365 remote support
- Single point of contact service
- · End to end case management
- · Third-party collaborative software support
- Online case tools and live chat support
- · On-demand remote system analysis

### Warranty Upgrade (Preconfigured Support)

Services are available to meet the on-site response time targets that match the criticality of your systems.

- o 3, 4, or 5 years of service coverage
- 1-year or 2-year post-warranty extensions
- **Foundation Service**: 9x5 service coverage with next business day onsite response. YourDrive YourData is an optional extra (see below).
- Essential Service: 24x7 service coverage with 4-hour onsite response or 24-hour committed repair (available only in select countries). Bundled with YourDrive YourData.
- Advanced Service: 24x7 service coverage with 2-hour onsite response or 6-hour committed repair (available only in select countries). Bundled with YourDrive YourData.

## Managed Services

Lenovo Managed Services provides continuous 24x7 remote monitoring (plus 24x7 call center availability) and proactive management of your data center using state-of-the-art tools, systems, and practices by a team of highly skilled and experienced Lenovo services professionals.

Quarterly reviews check error logs, verify firmware & OS device driver levels, and software as needed. We'll also maintain records of latest patches, critical updates, and firmware levels, to ensure you systems are providing business value through optimized performance.

## Technical Account Management (TAM)

A Lenovo Technical Account Manager helps you optimize the operation of your data center based on a deep understanding of your business. You gain direct access to your Lenovo TAM, who serves as your single point of contact to expedite service requests, provide status updates, and furnish reports to track incidents over time. In addition, your TAM will help proactively make service recommendations and manage your service relationship with Lenovo to make certain your needs are met.

# • Enterprise Server Software Support

Enterprise Software Support is an additional support service providing customers with software support on Microsoft, Red Hat, SUSE, and VMware applications and systems. Around the clock availability for critical problems plus unlimited calls and incidents helps customers address challenges fast, without incremental costs. Support staff can answer troubleshooting and diagnostic questions, address product comparability and interoperability issues, isolate causes of problems, report defects to software vendors, and more.

#### YourDrive YourData

Lenovo's YourDrive YourData is a multi-drive retention offering that ensures your data is always under your control, regardless of the number of drives that are installed in your Lenovo server. In the unlikely event of a drive failure, you retain possession of your drive while Lenovo replaces the failed drive part. Your data stays safely on your premises, in your hands. The YourDrive YourData service can be purchased in convenient bundles and is optional with Foundation Service. It is bundled with Essential Service and Advanced Service.

#### Health Check

Having a trusted partner who can perform regular and detailed health checks is central to maintaining efficiency and ensuring that your systems and business are always running at their best. Health Check supports Lenovo-branded server, storage, and networking devices, as well as select Lenovo-supported products from other vendors that are sold by Lenovo or a Lenovo-Authorized Reseller.

Examples of region-specific warranty terms are second or longer business day parts delivery or parts-only base warranty.

If warranty terms and conditions include onsite labor for repair or replacement of parts, Lenovo will dispatch a service technician to the customer site to perform the replacement. Onsite labor under base warranty is limited to labor for replacement of parts that have been determined to be field-replaceable units (FRUs). Parts that are determined to be customer-replaceable units (CRUs) do not include onsite labor under base warranty.

If warranty terms include parts-only base warranty, Lenovo is responsible for delivering only replacement parts that are under base warranty (including FRUs) that will be sent to a requested location for self-service. Parts-only service does not include a service technician being dispatched onsite. Parts must be changed at customer's own cost and labor and defective parts must be returned following the instructions supplied with the spare parts.

Lenovo Service offerings are region-specific. Not all preconfigured support and upgrade options are available in every region. For information about Lenovo service upgrade offerings that are available in your region, refer to the following resources:

- Service part numbers in Lenovo Data Center Solution Configurator (DCSC): http://dcsc.lenovo.com/#/services
- Lenovo Services Availability Locator http://lenovolocator.com/

For service definitions, region-specific details, and service limitations, please refer to the following documents:

- Lenovo Statement of Limited Warranty for Infrastructure Solutions Group (ISG) Servers and System Storage http://pcsupport.lenovo.com/us/en/solutions/ht503310
- Lenovo Data Center Services Agreement http://support.lenovo.com/us/en/solutions/ht116628

# Services

Lenovo Services is a dedicated partner to your success. Our goal is to reduce your capital outlays, mitigate your IT risks, and accelerate your time to productivity.

**Note**: Some service options may not be available in all countries. For more information, go to https://www.lenovo.com/services. For information about Lenovo service upgrade offerings that are available in your region, contact your local Lenovo sales representative or business partner.

Here's a more in-depth look at what we can do for you:

#### Asset Recovery Services

Asset Recovery Services (ARS) helps customers recover the maximum value from their end-of-life equipment in a cost-effective and secure way. On top of simplifying the transition from old to new equipment, ARS mitigates environmental and data security risks associated with data center equipment disposal. Lenovo ARS is a cash-back solution for equipment based on its remaining market value, yielding maximum value from aging assets and lowering total cost of ownership for your customers. For more information, see the ARS page, https://lenovopress.com/lp1266-reduce-e-waste-and-grow-your-bottom-line-with-lenovo-ars.

#### Assessment Services

An Assessment helps solve your IT challenges through an onsite, multi-day session with a Lenovo technology expert. We perform a tools-based assessment which provides a comprehensive and thorough review of a company's environment and technology systems. In addition to the technology based functional requirements, the consultant also discusses and records the non-functional business requirements, challenges, and constraints. Assessments help organizations like yours, no matter how large or small, get a better return on your IT investment and overcome challenges in the ever-changing technology landscape.

#### Design Services

Professional Services consultants perform infrastructure design and implementation planning to support your strategy. The high-level architectures provided by the assessment service are turned into low level designs and wiring diagrams, which are reviewed and approved prior to implementation. The implementation plan will demonstrate an outcome-based proposal to provide business capabilities through infrastructure with a risk-mitigated project plan.

## Basic Hardware Installation

Lenovo experts can seamlessly manage the physical installation of your server, storage, or networking hardware. Working at a time convenient for you (business hours or off shift), the technician will unpack and inspect the systems on your site, install options, mount in a rack cabinet, connect to power and network, check and update firmware to the latest levels, verify operation, and dispose of the packaging, allowing your team to focus on other priorities.

### Deployment Services

When investing in new IT infrastructures, you need to ensure your business will see quick time to value with little to no disruption. Lenovo deployments are designed by development and engineering teams who know our Products & Solutions better than anyone else, and our technicians own the process from delivery to completion. Lenovo will conduct remote preparation and planning, configure & integrate systems, validate systems, verify and update appliance firmware, train on administrative tasks, and provide post-deployment documentation. Customer's IT teams leverage our skills to enable IT staff to transform with higher level roles and tasks.

## Integration, Migration, and Expansion Services

Move existing physical & virtual workloads easily, or determine technical requirements to support increased workloads while maximizing performance. Includes tuning, validation, and documenting ongoing run processes. Leverage migration assessment planning documents to perform necessary migrations.

# Regulatory compliance

The ThinkSystem SR630 server conforms to the following regulations:

- United States: FCC Part 15, Class A; UL 60950-1
- Canada: ICES-003/NMB-03, Class A; CAN/CSA-C22.2 60950-1
- Mexico: NOM-19
- Argentina: IEC60950-1
- European Union: CE Mark (EN55022 Class A, IEC/EN60950-1, EN55024, EN61000-3-2, EN61000-3-3)
- Germany: TUV-GS (IEC/EN 60950-1, EK1-ITB2000)
- Russia, Kazakhstan, Belarus: EAC (TR CU 004/2011, TR CU 020/2011)
- China: CCC GB4943.1, GB9254 Class A, GB17625.1
- · India: BIS
- Japan: VCCI, Class A
- Taiwan: BSMI CNS13438, Class A; CNS14336-1
- Korea: KN22, Class A; KN24
- Australia/New Zealand: AS/NZS CISPR 22 Class A
- Reduction of Hazardous Substances (ROHS)
- Energy Star 3.0 (excluding configurations with Bronze 3204, Gold 5222, or Platinum 8256 processors)

**Note:** For more information on the Energy Star 3.0 certification, refer to the *Energy Star 3.0 Certifications for ThinkSystem Servers* publication:

http://lenovopress.com/lp1230

# External drive enclosures

The server supports attachment to external drive enclosures using a RAID controller with external ports or a SAS host bus adapter. Adapters supported by the server are listed in the SAS adapters for external storage section.

**Note:** Information provided in this section is for ordering reference purposes only. For the operating system and adapter support details, refer to the interoperability matrix for a particular storage enclosure that can be found on the Lenovo Data Center Support web site:

http://datacentersupport.lenovo.com

Table 66. External drive enclosures

		Part number	Part number		
Description		Worldwide	Japan	PRC	
Lenovo Storage D1212 LFF	Disk Expansion with Dual SAS IO Modules	4587A11	4587A1J	4587A1C	
Lenovo Storage D1224 SF	Disk Expansion with Dual SAS IO Modules	4587A31	4587A3J	4587A3C	
Lenovo Storage D3284 4TB x 84 HD Expansion Enclosure		641311F			
Lenovo Storage D3284 6TB x 84 HD Expansion Enclosure		641312F			
Lenovo Storage D3284 8TB x 84 HD Expansion Enclosure 641313F					
Lenovo Storage D3284 10T	B x 84 HD Expansion Enclosure	Expansion Enclosure 641314F			

For details about supported drives, adapters, and cables, see the following Lenovo Press Product Guides:

- Lenovo Storage D1212 and D1224 http://lenovopress.com/lp0512
- Lenovo Storage D3284 http://lenovopress.com/lp0513

# External storage systems

Lenovo offers the ThinkSystem DE Series and ThinkSystem DM Series external storage systems for high-performance storage. See the DE Series and DM Series product guides for specific controller models, expansion enclosures and configuration options:

- ThinkSystem DE Series Storage https://lenovopress.com/storage/thinksystem/de-series#rt=product-guide
- ThinkSystem DM Series Storage https://lenovopress.com/storage/thinksystem/dm-series#rt=product-guide

## External backup units

The following table lists the external backup options that are offered by Lenovo.

Table 67. External backup options

Part number	Description
External RDX U	JSB drives
4T27A10725	ThinkSystem RDX External USB 3.0 Dock
External SAS ta	ape backup drives
6160S6E	IBM TS2260 Tape Drive Model H6S
6160S7E	IBM TS2270 Tape Drive Model H7S
6160S8E	IBM TS2280 Tape Drive Model H8S
External SAS ta	pe backup autoloaders
6171S5R	IBM TS2900 Tape Autoloader w/LTO5 HH SAS
6171S6R	IBM TS2900 Tape Autoloader w/LTO6 HH SAS
6171S7R	IBM TS2900 Tape Autoloader w/LTO7 HH SAS
External tape ba	ackup libraries
6741A1F	IBM TS4300 3U Tape Library-Base Unit
6741A3F	IBM TS4300 3U Tape Library-Expansion Unit
Full High 8 Gb F	Fibre Channel for TS4300
01KP954	LTO 8 FH Fibre Channel Drive
01KP938	LTO 7 FH Fibre Channel Drive
01KP935	LTO 6 FH Fibre Channel Drive
Half High 8 Gb I	Fibre Channel for TS4300
01KP952	LTO 8 HH Fibre Channel Drive
01KP936	LTO 7 HH Fibre Channel Drive
01KP933	LTO 6 HH Fibre Channel Drive
Half High 6 Gb 9	SAS for TS4300
01KP953	LTO 8 HH SAS Drive
01KP937	LTO 7 HH SAS Drive
01KP934	LTO 6 HH SAS Drive

For more information, see the list of Product Guides in the Backup units category: https://lenovopress.com/servers/options/backup

# Fibre Channel SAN switches

Lenovo offers the ThinkSystem DB Series of Fibre Channel SAN switches for high-performance storage expansion. See the DB Series product guides for models and configuration options:

ThinkSystem DB Series SAN Switches:
https://lenovopress.com/storage/switches/rack#rt=product-guide

## Rack cabinets

The following table lists the supported rack cabinets.

Table 68. Rack cabinets

Part number	Description
7D2B0001WW / 7D2N0001WW	12U 1200mm Deep Micro Datacenter Rack
7D2C0001WW / 7D2P0001WW	18U 1200mm Deep Micro Datacenter Rack
93072RX	25U Standard Rack
93072PX	25U Static S2 Standard Rack
93634PX	42U 1100mm Dynamic Rack
93634EX	42U 1100mm Dynamic Expansion Rack
93604PX	42U 1200mm Deep Dynamic Rack
93614PX	42U 1200mm Deep Static Rack
93084EX	42U Enterprise Expansion Rack
93084PX	42U Enterprise Rack
93074RX	42U Standard Rack

For specifications about these racks, see the Lenovo Rack Cabinet Reference, available from: https://lenovopress.com/lp1287-lenovo-rack-cabinet-reference

For more information, see the list of Product Guides in the Rack cabinets category: https://lenovopress.com/servers/options/racks

# KVM switches and consoles

The following table lists the supported KVM consoles.

Table 69. KVM console

Part number	Description
4XF7A73009	ThinkSystem 18.5" LCD Console (with English keyboard)

The following table lists the available KVM switches and the options that are supported with them.

Table 71. KVM switches and options

Part number	Description
KVM Console s	switches
1754D1T	ThinkSystem Digital 2x1x16 KVM Switch (DVI video output port)
1754A1T	ThinkSystem Analog 1x8 KVM Switch (DVI video output port)
1754D2X	Global 4x2x32 Console Manager (GCM32)
1754D1X	Global 2x2x16 Console Manager (GCM16)
1754A2X	Local 2x16 Console Manager (LCM16)
1754A1X	Local 1x8 Console Manager (LCM8)
Cables for Thin	KSystem Digital and Analog KVM Console switches
4X97A11108	ThinkSystem VGA to DVI Conversion Cable
4X97A11109	ThinkSystem Single-USB Conversion Cable for Digital KVM
4X97A11107	ThinkSystem Dual-USB Conversion Cable for Digital KVM
4X97A11106	ThinkSystem USB Conversion Cable for Analog KVM
Cables for GCN	and LCM Console switches
46M5383	Virtual Media Conversion Option Gen2 (VCO2)
46M5382	Serial Conversion Option (SCO)

For more information, see the list of Product Guides in the KVM Switches and Consoles category: http://lenovopress.com/servers/options/kvm

# Power distribution units

The following table lists the power distribution units (PDUs) that are offered by Lenovo.

Table 72. Power distribution units

Part number	Description	
0U Basic PDU	S	
00YJ776	0U 36 C13/6 C19 24A/200-240V 1 Phase PDU with NEMA L6-30P line cord	
00YJ777	0U 36 C13/6 C19 32A/200-240V 1 Phase PDU with IEC60309 332P6 line cord	
00YJ778	0U 21 C13/12 C19 32A/200-240V/346-415V 3 Phase PDU with IEC60309 532P6 line cord	
00YJ779	0U 21 C13/12 C19 48A/200-240V 3 Phase PDU with IEC60309 460P9 line cord	
Switched and	Monitored PDUs	
00YJ780	0U 20 C13/4 C19 Switched and Monitored 32A/200-240V/1Ph PDU w/ IEC60309 332P6 line cord	
00YJ781	0U 20 C13/4 C19 Switched and Monitored 24A/200-240V/1Ph PDU w/ NEMA L6-30P line cord	
00YJ782	0U 18 C13/6 C19 Switched / Monitored 32A/200-240V/346-415V/3Ph PDU w/ IEC60309 532P6 cord	
00YJ783	0U 12 C13/12 C19 Switched and Monitored 48A/200-240V/3Ph PDU w/ IEC60309 460P9 line cord	
46M4003	1U 9 C19/3 C13 Switched and Monitored 60A 3 Phase PDU with IEC 309 3P+Gnd line cord	
46M4004	1U 12 C13 Switched and Monitored DPI PDU (without line cord)	
46M4005	1U 12 C13 Switched and Monitored 60A 3 Phase PDU with IEC 309 3P+Gnd line cord	
	interprise PDUs (9x IEC 320 C13 + 3x IEC 320 C19 outlets)	
	Ultra Density Enterprise C19/C13 PDU Module (without line cord)	

Part number	Description
71763NU	Ultra Density Enterprise C19/C13 PDU 60A/208V/3ph with IEC 309 3P+Gnd line cord
C13 Enterpris	e PDUs (12x IEC 320 C13 outlets)
39M2816	DPI C13 Enterprise PDU+ (without line cord)
39Y8941	DPI Single Phase C13 Enterprise PDU (without line cord)
C19 Enterpris	e PDUs (6x IEC 320 C19 outlets)
39Y8948	DPI Single Phase C19 Enterprise PDU (without line cord)
39Y8923	DPI 60A 3 Phase C19 Enterprise PDU with IEC 309 3P+G (208 V) fixed line cord
Front-end PDI	Js (3x IEC 320 C19 outlets)
39Y8938	DPI 30amp/125V Front-end PDU with NEMA L5-30P line cord
39Y8939	DPI 30amp/250V Front-end PDU with NEMA L6-30P line cord
39Y8934	DPI 32amp/250V Front-end PDU with IEC 309 2P+Gnd line cord
39Y8940	DPI 60amp/250V Front-end PDU with IEC 309 2P+Gnd line cord
39Y8935	DPI 63amp/250V Front-end PDU with IEC 309 2P+Gnd line cord
NEMA PDUs (	6x NEMA 5-15R outlets)
39Y8905	DPI 100-127V PDU with Fixed NEMA L5-15P line cord
	PDUs that ship without a line cord
40K9611	DPI 32a Line Cord (IEC 309 3P+N+G)
40K9612	DPI 32a Line Cord (IEC 309 P+N+G)
40K9613	DPI 63a Cord (IEC 309 P+N+G)
10K9614	DPI 30a Line Cord (NEMA L6-30P)
10K9615	DPI 60a Cord (IEC 309 2P+G)
I0K9617	DPI Australian/NZ 3112 Line Cord
I0K9618	DPI Korean 8305 Line Cord

For more information, see the Lenovo Press documents in the PDU category: https://lenovopress.com/servers/options/pdu

# Uninterruptible power supply units

The following table lists the uninterruptible power supply (UPS) units that are offered by Lenovo.

Table 73. Uninterruptible power supply units

Part number	Description
55941AX	RT1.5kVA 2U Rack or Tower UPS (100-125VAC)
55941KX	RT1.5kVA 2U Rack or Tower UPS (200-240VAC)
55942AX	RT2.2kVA 2U Rack or Tower UPS (100-125VAC)
55942KX	RT2.2kVA 2U Rack or Tower UPS (200-240VAC)
55943AX	RT3kVA 2U Rack or Tower UPS (100-125VAC)
55943KX	RT3kVA 2U Rack or Tower UPS (200-240VAC)
55945KX	RT5kVA 3U Rack or Tower UPS (200-240VAC)
55946KX	RT6kVA 3U Rack or Tower UPS (200-240VAC)
55948KX	RT8kVA 6U Rack or Tower UPS (200-240VAC)
55949KX	RT11kVA 6U Rack or Tower UPS (200-240VAC)
55948PX	RT8kVA 6U 3:1 Phase Rack or Tower UPS (380-415VAC)
55949PX	RT11kVA 6U 3:1 Phase Rack or Tower UPS (380-415VAC)
55943KT†	ThinkSystem RT3kVA 2U Standard UPS (200-230VAC) (2x C13 10A, 2x GB 10A, 1x C19 16A outlets)
55943LT†	ThinkSystem RT3kVA 2U Long Backup UPS (200-230VAC) (2x C13 10A, 2x GB 10A, 1x C19 16A outlets)
55946KT†	ThinkSystem RT6kVA 5U UPS (200-230VAC) (2x C13 10A outlets, 1x Terminal Block output)
5594XKT†	ThinkSystem RT10kVA 5U UPS (200-230VAC) (2x C13 10A outlets, 1x Terminal Block output)

<sup>†</sup> Only available in China and countries in the Asia Pacific region.

For more information, see the list of Product Guides in the UPS category:

https://lenovopress.com/servers/options/ups

# Lenovo Financial Services

Lenovo Financial Services reinforces Lenovo's commitment to deliver pioneering products and services that are recognized for their quality, excellence, and trustworthiness. Lenovo Financial Services offers financing solutions and services that complement your technology solution anywhere in the world.

We are dedicated to delivering a positive finance experience for customers like you who want to maximize your purchase power by obtaining the technology you need today, protect against technology obsolescence, and preserve your capital for other uses.

We work with businesses, non-profit organizations, governments and educational institutions to finance their entire technology solution. We focus on making it easy to do business with us. Our highly experienced team of finance professionals operates in a work culture that emphasizes the importance of providing outstanding customer service. Our systems, processes and flexible policies support our goal of providing customers with a positive experience.

We finance your entire solution. Unlike others, we allow you to bundle everything you need from hardware and software to service contracts, installation costs, training fees, and sales tax. If you decide weeks or months later to add to your solution, we can consolidate everything into a single invoice.

Our Premier Client services provide large accounts with special handling services to ensure these complex transactions are serviced properly. As a premier client, you have a dedicated finance specialist who manages your account through its life, from first invoice through asset return or purchase. This specialist develops an in-depth understanding of your invoice and payment requirements. For you, this dedication provides a high-quality, easy, and positive financing experience.

For your region-specific offers, please ask your Lenovo sales representative or your technology provider about the use of Lenovo Financial Services. For more information, see the following Lenovo website:

https://www.lenovo.com/us/en/landingpage/lenovo-financial-services/

# Related publications and links

For more information, see these resources:

- ThinkSystem SR630 product page https://www.lenovo.com/us/en/data-center/servers/racks/ThinkSystem-SR630/p/77XX7SRSR63
- Datasheet for the ThinkSystem SR630: https://lenovopress.com/ds0031-lenovo-thinksystem-sr630
- 3D Interactive Tour of the ThinkSystem SR630: https://lenovopress.com/lp0672-3d-tour-thinksystem-sr630
- Walkthrough Video for the ThinkSystem SR630: https://lenovopress.com/lp0699-thinksysten-sr630-server-video-walkthrough
- User Manuals for the ThinkSystem SR630: https://thinksystem.lenovofiles.com/help/topic/7X01/introduction.html?cp=4\_6
  - Quick Start Guide
  - Setup Guide
  - Rack Installation Guides
  - Maintenance Manual
  - Messages and Codes Reference
  - UEFI Manual
- Lenovo Data Center Support Downloads ThinkSystem SR630: http://datacentersupport.lenovo.com/products/servers/thinksystem/sr630/7x01/downloads http://datacentersupport.lenovo.com/products/servers/thinksystem/sr630/7x02/downloads
- Lenovo Hardware Installation & Removal Videos on the ThinkSystem SR630:
  - YouTube: https://www.youtube.com/playlist?list=PLYV5R7hVcs-C\_GGjNudxYy8-c69INMcmE
  - Youku: https://list.youku.com/albumiist/show/id\_50462008
- Lenovo Data Center Solution Configurator (DCSC): http://dcsc.lenovo.com

# Related product families

Product families related to this document are the following:

- 2-Socket Rack Servers
- ThinkSystem SR630 Server

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